

THE SCOUT APP GUIDE



DOWNLOAD THE APP & START YOUR ADVENTURE TODAY!

visit trails-end.com/app or text APP to 62771 to download

REQUIRED TO SIGN UP:

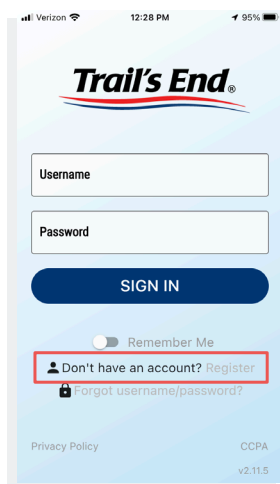
Council

District

Unit

SIGN IN OR REGISTER AN ACCOUNT

- Use your account from last year! If you need to change your unit, go to Settings & select "Change Unit."
- Record ALL sales in the app - Online Direct, Storefront, Wagon & start selling today!
- Each kid needs a separate account, even siblings.
- You can use the same email for multiple accounts. To switch between accounts in the app, click the name dropdown at the top of the screen.



TIP Be sure to allow the Scout app access to your device's microphone, location and Bluetooth to accept debit/credit.

ACCEPTING CREDIT

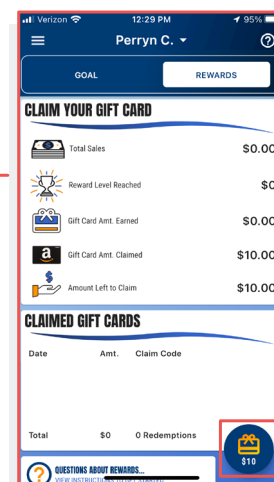
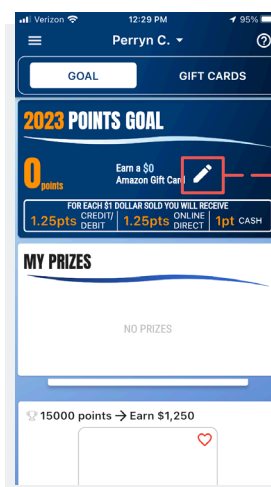
Everyone can accept debit and credit cards for free.

Square readers are compatible and can be purchased at Amazon.com or most big box retailers.

- Manual Entry (no reader)** Type in the customer's card information.
- Magstripe Reader (Android)** Swipe reader plugs into headphone jack.
- Lightning Reader (Apple)** Swipe reader plugs into lightning jack.
- Bluetooth Reader** Wirelessly connects to a device via Bluetooth. Accepts EMV chip cards, Apple Pay, Google Pay, Samsung Pay, and NFC Contactless.



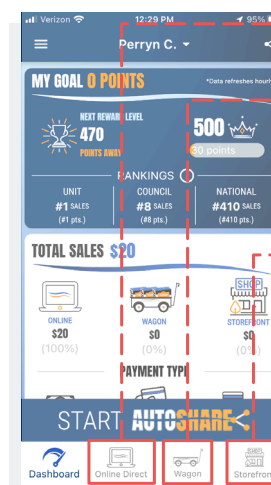
SET A GOAL & CLAIM A REWARD



- To set a goal, scroll and tap to select prizes at different levels or manually enter your goal.
- When your leader submits the unit's Rewards order, and you have a gift card amount available, tap the claim button to email your Amazon.com Gift Card.
- To track progress, check the app to see how close you are to reaching the next rewards level.

MULTIPLE WAYS TO SELL

Did You Know? Scouts that sell using BOTH app and online average 90% MORE than Scouts that sell only traditionally, and 5X MORE than those that sell only online!



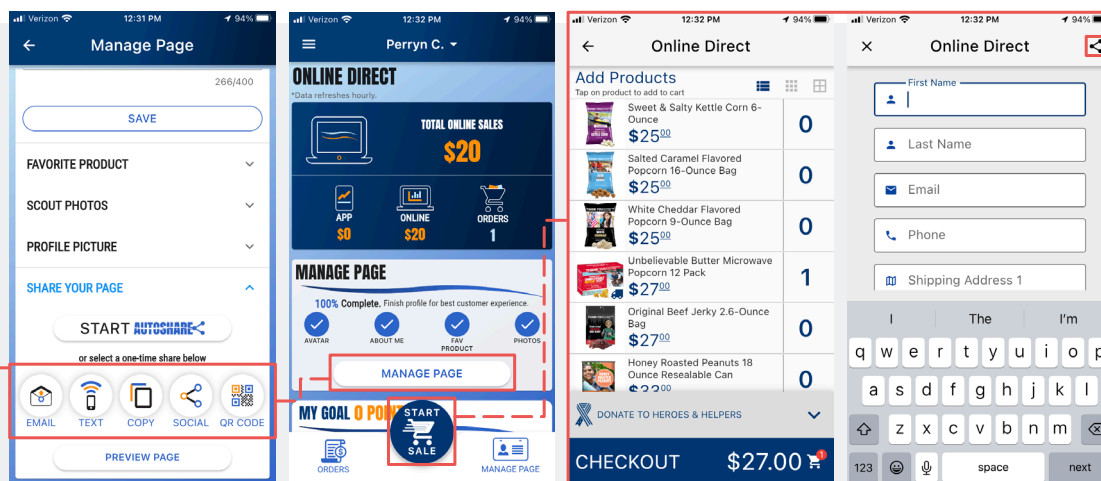
- Online Direct:** Sell online & ship directly to customers
- Wagon Sales:** Direct sales to family, friends and neighbors (with adult supervision.)
- Storefront Sales:** Leverage high foot traffic locations reserved by Unit Leaders

Did You Know? 2 out of 3 people will buy when asked at their door.



ONLINE DIRECT

TIP Share your page via email, text, or social media so your customers can place online orders and products ship directly to them.

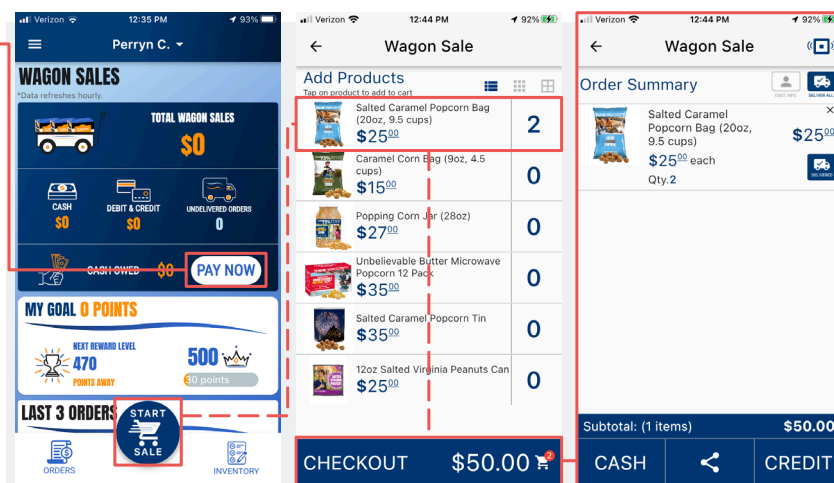


TIP Text cart feature, this allows you to send the current order to a customer directly via text so they can complete their order on their phone with credit/debit card.

- Record customer orders in the Scout App, take payment and products ship directly to your customers.

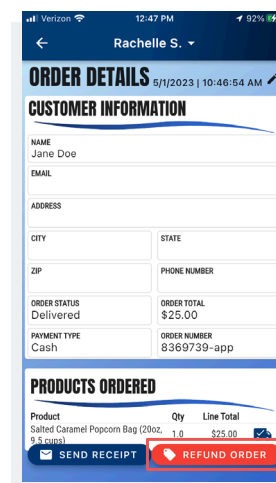
WAGON SALES

TIP The Pay Now feature allows parents to turn in cash sales with credit/debit payment to their Unit.



TIP Marking an item as "Undelivered" means you plan to return with product later. Be sure to record the customer info for undelivered items, and don't forget to update when delivered.

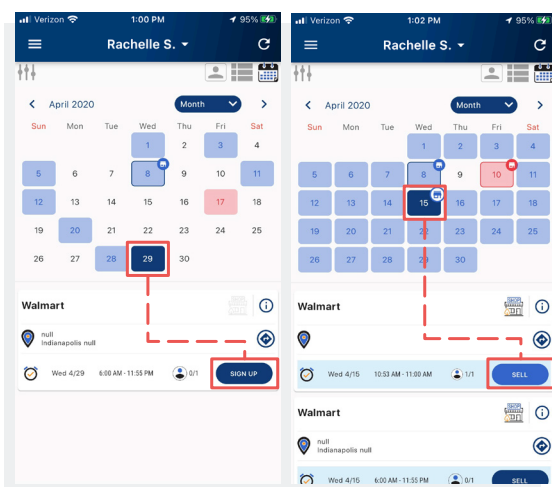
ISSUE A REFUND



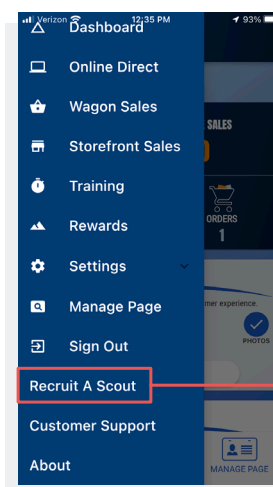
- Select "Order" and then tap the order you want to refund. **CAUTION, Trail's End does NOT store card info so this action can't be undone.**

RESERVE STOREFRONT SHIFT

TIP Storefront sites and shift availability is managed by your Unit Leader, reach out to them for missing or incorrect info



RECRUITMENT



The Recruit feature allows you to collect contact info from families interested in joining while selling popcorn. The completed form triggers an email to the unit leader, council, and recruit gets a link for more info.